



# State-Level Accountability Metrics & Dashboards

Malia Sieve and Cristen Moore  
HCM Strategists

September 28, 2018

**STRATEGY LABS**

State Policy to Increase Higher Education Attainment



SUPPORTED BY  
**Lumina**<sup>TM</sup>  
FOUNDATION



# Making the Case

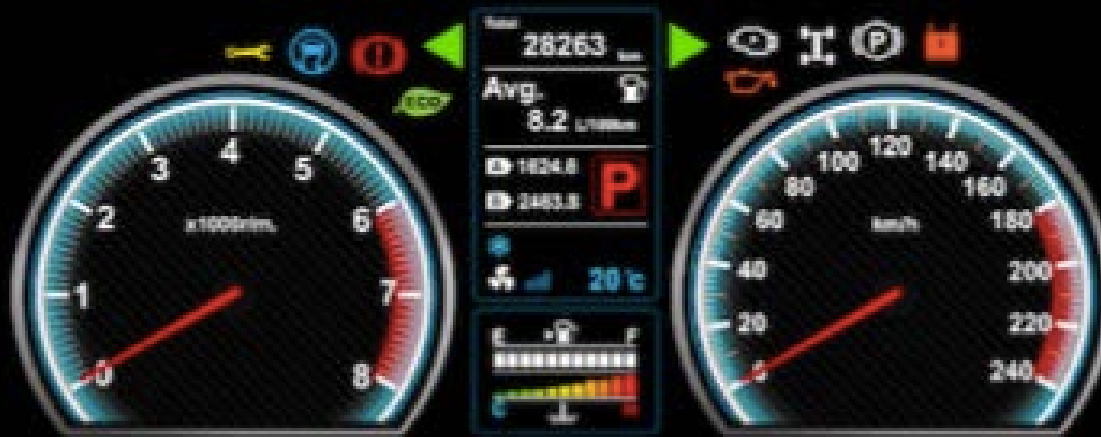
State-level metrics and accountability dashboards can:

- Help track progress toward and maintain focus on attainment goals;
- Display information from across disparate data systems in one location;
- Help leadership to develop targets and evaluate outcomes; and
- Provide stakeholders a snapshot of where the state is on important indicators and the size of the gap to reach targets.

# What do we mean by “dashboard”?

- A single display of a small number of important, high-level metrics
- Allows the user to relatively quickly understand the outcomes the state is trying to achieve and the progress it is making to get there

# Think of a car dashboard...



# Key Steps

- *Identify key indicators of progress*
- *Ensure indicators are disaggregated to provide insights into gaps and progress for particular populations*
- *Develop a publicly-accessible, online dashboard that visually displays and explains the importance of these priority indicators*

# Select State-Level Progress Metrics

- *Start with discussions about state priorities, performance and needs*
- *Identify approximately 8-10 metrics*
  - Education Attainment
  - College Readiness
  - Enrollment
  - Progress and Completion
  - Affordability and Finance
  - Economic Development and Workforce

# Elements of a Well-Designed Accountability Dashboard

- *Aligns to the state's attainment goal*
- *Presents a limited number of high-level metrics (8-10)*
- *Disaggregates metrics by student demographics (e.g., race/ethnicity, gender, income level, age) whenever possible*
- *Provides trend data*
- *Is updated when data become available, but minimally annually*
- ***A dashboard is NOT a state longitudinal data system (SLDS) or data fact book***



# *State Exemplars*



*Rhode Island*



*Washington*



**Malia Sieve**



**860.235.0007**



**Malia\_Sieve@hcmstrategists.com**



**Cristen Moore**



**317.965.9818**



**Cristen\_Moore@hcmstrategists.com**

# STRATEGY LABS

State Policy to Increase Higher Education Attainment



SUPPORTED BY  
**Lumina**<sup>™</sup>  
FOUNDATION